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Date:(Stamford) 23 NOV 2004

From:

John Yankovich

OGRP Ref.:2257-0001589USU

Examiner Ly

Art Unit 2172

Serial No. 09/924,259

Dear Examiner Ly:

With reference to the above-noted application, I am transmitting herewith: (1) an amendment and related papers accompanied by a certificate of mailing dated 4 AUG 2004, and (2) a proposed amendment.

(I) Given the following sequence of events, Applicants submit that the period for response expired on 29 SEP 2004.

4 JUN 2004

USPTO mailed Final Office Action

4 AUG 2004

Applicants mailed Response (within 2 months of Final Office Action)

4 SEP 2004 29 SEP 2004

3 months after Final Office Action USPTO mailed Advisory Action

(II) The proposed amendment clarifies that an event occurs, and that a response to the event is performed by a human operator. Applicants are requesting that the Examiner acknowledge that the proposed amendment distinguishes the independent claims over both of the '216 patent and the '102 patent.

Respectfully submitted,

John Yankovich Reg. No. 42,240

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